Chief Risk Officer Decisions – Key Performance Indicators

FY2024 - 10/1/2023 - 9/30/2024

Claim Number	Program Decision	Type of Appeal	Decision Issuance Date	Issued w/I 30 Days	Outcome	Notes	File Name
C-WC-24-0xxxx	Abeyance	9A Appeal	9/20/2024	Yes	Affirmed		CRO Decision 2024.09.20
WC-22-00xxxx	NORR	9A Appeal	09/11/2024	Yes	Denied	Disputed Program decision was withdrawn	CRO Decision 2024.09.11
C-WC-23-0xxxx	Forfeiture	9A Appeal	08/16/2024	Yes	Affirmed		CRO Decision 2024.08.16
C-WC-23-0xxxx	NOB	9A Appeal	08/09/2024	Yes	Other	Reversed and Vacated	CRO Decision 2024.08.09
C-WC-23-0xxxx	N/A	9A Appeal	08/02/2024	Yes	Denied	No Program decision issued	CRO Decision 2024.08.02
WC-21-00xxxx	Forfeiture	9A Appeal	08/02/2024	Yes	Dismissed	Program had already reinstated benefits retroactively	CRO Decision 2024.08.02 (1)
C-WC-24-0xxxx	Claim Denial	9A Appeal	06/18/2024	Yes	Other	9A submitted in error. Should have been Form 9 to OAH	
C-WC-24-0xxxx	NORR	9A Appeal	07/11/2024	Yes	Affirmed		CRO Decision 2024.07.11
0468-WC-86-050xxxx	Overpayment	9A Appeal	05/08/2024	Yes	Remand		CRO Decision 2024.05.08
WC-19-0xxxx	Overpayment	9A Appeal	05/06/2024	Yes	Amended		CRO Decision 2024.05.06
0468-WC-18-000xxxx	Schedule Award	9A Appeal	04/25/2024	No	Remand		CRO Decision 2024.04.25
0468-WC-89-050xxxx	Termination of Benefits	9A Appeal	03/22/2024	Yes	Dismissed	Program decision issued in error, no entitlement to benefits affirmed by DCCA.	CRO Decision 2024.03.22
WC-19-00xxxx	NORR	9A Appeal	03/22/2024	Yes	Amended		CRO Decision 2024.03.22 (1)
0468-WC-97-050xxxx	NOB	9A Appeal	03/11/2024	Yes	Amended		CRO Decision 2024.03.11
C-WC-22-0xxxx	NORR	9A Appeal	01/11/2024	Yes	Remand		CRO Decision 2024.01.11
0468-WC-09-050xxxx	Forfeiture	9A Appeal	01/08/2024	Yes	Amended		CRO Decision 2024.01.08
0468-WC-09-050xxxx	NOB	9A Appeal	12/15/2023	Yes	Remand		CRO Decision 2023.12.15
WC-22-00xxxx	NOI	9A Appeal	12/15/2023	Yes	Denied	NOI is not a final Program Decision subject to CRO Review	CRO Decision 2023.12.15 (1)
C-WC-23-0xxxx	NORR	9A Appeal	11/20/2023	Yes	Dismissed	Program rescinded NORR decision due to pending surgery	CRO Decision 2023.11.20
WC-21-00xxxx	NOB	9A Appeal	10/23/2023	Yes	Remand		CRO Decision 2023.10.23
WC-22-00xxxx	NOB	9A Appeal	10/20/2023	Yes	Affirmed		CRO Decision 2023.10.20

OUTCOME	**TOTALS**
Affirmed	**4**
Amended	**4**
Dismissed/Denied	**6**
Remanded	**5**
Other	**2**